

# 2024 FREE Miss Utility Damage Prevention Training Overview

Miss Utility offers a variety of training opportunities that include Onsite, Open and Virtual Training platforms.

- **Onsite DP Training (English and Spanish) at your Worksite Location:** The Damage Prevention Training team will come to your place of business in Western Shore Maryland or Washington DC to provide **FREE** Miss Utility/811 Damage Prevention Training for a **guaranteed 10 (or more) attendees**.
  - Please allow a 4-week minimum between request and confirmed training date. Once a training date and time are confirmed, return page 2 of this form to [ssullivan@missutility.net](mailto:ssullivan@missutility.net) to secure your request. We do ask that free parking be made available to our training team members in advance.
  - The onsite training team can be made up of utility owner-members who provide utility services in your work territory (when available) in addition to Miss Utility's Damage Prevention Liaison. The teams are typically two to five training experts depending on the time allotted for training. Training can be presented in **English and/or Spanish**, depending on Spanish trainer availability.
- **Open Call Center DP Training:** When onsite training is preferred for fewer than 10 employees, join the training team at the Miss Utility Call Center or other local venues for a prescheduled DPT. Preregistration is required. Preregistration links and meeting information are provided under each calendar date at: <https://www.missutility.net/calendar-events/>.

**Open Training Dates:** JAN 26 | FEB 23 | APR 1 (Hagerstown) | APR 26 | SEPT 6 | DEC 13

- **Open Virtual DP Training:** Join a high-level Damage Prevention Training via a virtual platform. Preregistration is required. Preregistration links and meeting information are provided under each calendar date at: <https://www.missutility.net/calendar-events/>.

**Virtual Training Dates in English:** FEB 16 | MAY 3 | JULY 19 | NOV 8

**Virtual Training Dates in Spanish:** MAR 15 | OCT 4

## Training Overview:

- Maryland and District of Columbia 'Dig' Law Highlights
- Miss Utility Call Center Procedures and Ticket Processing (overview only)
- Facility/Utility Training (Communications, Gas/Pipelines, Water/Sewer, Electric)
  - Overview of utility to include structure, materials and safety around buried lines
  - Available for 3-hour trainings only
- Public Space vs. Private Space
- Safe Excavation Practices in and around buried utilities
- Locating/Marking Guidelines
- Utility Damage Procedures
- Enforcement

A question and answer (Q&A) period is provided to discuss questions related to the presentation in addition to specific questions associated to your business procedures, operations and experiences.

Educational and promotional materials provided are provided for onsite training only.



# Maryland and District of Columbia

## DAMAGE PREVENTION TRAINING & PRESENTATION REQUEST FORM

ORGANIZATION CONTACT INFORMATION <span style="background-color: yellow;">Today's Date:</span>		
Organization/Company:	Organizer's Name:	Organizer's Email Address:
Office #:	Cell #:	On-site contact name (if different):
<b>**Are you requesting training due to Maryland Authority Requirement/Recommendation? YES NO</b>		

You must guarantee at least 10 attendees. Otherwise, consider attending one of our Open or Virtual Damage Prevention Trainings – See page one (1) for more information.

ATTENDEE INFORMATION	
How many people will be attending the training class?	
Do you excavate in MD: YES NO	Do you excavate in DC: YES NO
What Western Shore MD counties do you excavate in?	
Types of excavation performed (circle): trenching drilling digging boring Other:	
Circle attendees: Managers Safety Directors Crews Ticket Processors Inspectors Office Staff Others	
If you work for a utility company, please provide the name here:	

EVENT INFORMATION		
Training schedules are subject to availability and will be confirmed upon receipt of this completed form.		
SELECT LANGUAGE AND DURATION (hours): ALL ENGLISH: 3 2 1 ALL SPANISH: 1 ENGLISH W/SPANISH TRANSLATION: 1.15		
REQUESTED DATE:	DAY OF WEEK: M T W TH F	START TIME: (between 9AM-12PM)
Location:	Address:	BLDG or Suite Number:
City:	State:	Zip Code:
County:		

How will we gain access to your training room/area?
Is onsite parking available and if so, where?
Where will the training be held? OFFICE MAINTENANCE AREA GARAGE/SHOP CONFERENCE ROOM
Do you need Spanish Educational Materials? NO YES <b>If yes, for how many?</b>
Is any type of pass/security required to enter the training site? NO YES:
May we take pictures of your training? YES NO
2 Tables are needed: One 6 foot for educational/promotional materials and one for the lap-top and projector set up (if necessary).
What can you provide (circle)? COMPUTER W/ TV SCREEN PROJECTOR WITH SCREEN POWER ACCESS

Please email me at [ssullivan@missutility.net](mailto:ssullivan@missutility.net) with questions, concerns and suggestions.

## MISS UTILITY MD/DC DAMAGE PREVENTION & SAFETY MEETINGS

- Meetings currently take place in a hybrid fashion.
- Pre-Registration is required by noon, the Friday prior to the scheduled meeting date.
- Contact Susan Sullivan, [ssullivan@missutility.net](mailto:ssullivan@missutility.net) to have your name added to the distribution email in order to receive meeting information and pre-registration links.
- Meeting Time: 9:30 AM
- Log In Time: 9:20 AM

Damage Prevention & Safety Meetings are typically held on the 4th Tuesday of the month (see schedule below) and provide a discussion forum for the following topics:

- Safety Presentations when available
- Open Discussion of Work Site Issues (locating, Ticket Check response, on time performance, etc.)
- Damage Prevention Laws: Maryland Title 12 and DC Title 34
- Miss Utility operation updates
- Maryland Authority Updates
- Committee Reports
- Education Outreach Efforts
- Handouts: educational guides, promotional materials, and utility/locator contacts (in person only)

### Attended by:

- Contractors/Excavators
- Utility owner-members
- Contract Locators
- Call Center Staff
- Public Service Commission
- Maryland Authority
- MD/DC Subscriber BOD
- State Government



### Meeting Dates for 2024:

January 23	July 23
February 27	August 27
March 26	September 17 (3 <sup>rd</sup> Tuesday)
April 23	October – No Meeting (GCDPTC)
May 28	November 26
June 25	December – No Meeting