



MD/DC Damage Prevention Committee

Kevin Woolbright, Chairman
Mark Hamrick, Vice Chairman
Susan Sullivan, Secretary

Minutes of the meeting for May 23, 2023
Hybrid Meeting hosted by Miss Utility in Hanover, MD
Prepared by Susan Sullivan

CALL TO ORDER AND INTRODUCTIONS

Chairman Kevin Woolbright called the regular monthly meeting to order at 9:32 AM. There were thirty (30) attendees onsite and twenty-three (23) virtual attendees.

APPROVAL OF MINUTES

A motion to approve the April 25, 2023, minutes, as adjusted, was made by Jack Ellison (WGL) and seconded by Mark Hamrick (Verizon). The motion carried by approval.

The approved meeting minutes will be posted at <https://www.missutility.net/excavators/>.

OPEN DISCUSSION

Gianni Iocco (P. Flanigan) asked about large KV lines not being marked “no dig.” Ian Jones (BGE) provided a response and indicated that in such cases, BGE contacts the excavator directly and reiterated the importance of accurate contact information. BGE also offers open invitation education to explain the process of digging around critical facilities.

Wen Liang (Anchor) indicated that Anchor continues to receive a high number of 48-hour delays in both MD and DC and asked about collaborating to reduce this ongoing issue. George Daffan (Utiliquest) offered his assistance as to MD locate concerns and to connect Anchor with Troy Middleton (Utiliquest) for assistance when concerns arise for DC locates. Notifying Utiliquest of long-term projects ahead of time is also key to minimizing delays.

Various comments were shared as to minimizing and working through delayed tickets. Others commented on ticket volume and expected volume throughout the region as a means to prepare for the demand on the locate community.

Jenn Arroyo (Miss Utility) explained that when there is no update to a 48-hour status given by an owner member/contract locator, a ‘No Response’ ticket is sent back to them as a reminder to update the 48-hour status. This process continues until the ticket status is either updated or the ticket expires. She also stated that the discrepancy process is under utilized and explained its use.

- Locate discrepancies should be processed by an excavator on a valid ticket as a means of communication to the utility owner member/contract locator that there is a discrepancy between the status provided for on a ticket and what is marked or not marked on the worksite.

- Discrepancy tickets can be submitted via Search and Status at: <https://www.managetickets.com> and can include both comments and attachments to explain the discrepancy.
- All discrepancies are date/time stamped on a ticket.

Ryan Beaudoin (RK&K Engineering) asked about adding a filter for Response Due By. The request was acknowledged, and Jenn will update the committee when it is implemented.

Sean Paris (Fort Myer) acknowledged and shared DC Title § 34–2705 (d):

Persons and operators excavating for routine maintenance, including patch-type paving, will not be required to comply with the notification and marking procedures of this chapter, if they excavate within the limits of the original excavation, and if the excavation does not exceed 12 inches in depth below the grade existing prior to said excavation.

Various utility representatives indicated that regardless of this statement, processing a ticket for this type of work is highly recommended.

Sean also shared concerns about getting on-time locates. Troy Middleton (Utiliquist) offered his assistance to resolve locate issues in DC.

Lisa Hurley (SMECO) asked about changing a ticket’s transmission date. Jenn stated that a ticket’s release date/time cannot be altered.

OLD BUSINESS

No old business to report.

NEW BUSINESS

Critical Facilities Code: Scott Moore (Colonial Gas) shared that the committee created agreed upon language for the proposed critical facilities code and indicated that it will work similarly to a Code 5, Not Complete/In progress, in that the code can be changed and will require a comment from the locator. Jenn is working to establish a pilot program and will update the committee when implemented.

- The code’s use will be optional.
- It will communicate what steps need to take place prior to excavation.
- It will not supersede current owner-member processes.
- Locator will have the ability to provide information in the comments field to further streamline communication.

GUEST SPEAKER: JESUS CRUZ | EDWIN FLORES | EDWIN GUERRERO | C.W. & SONS
2022 Dig Smart Awards Winner, C.W. & Sons, spoke about Excavation Procedures (presentation title) and provided information pertaining to the following topics: The Pre-dig Plan; Trench and Manhole Procedures; Contacting Miss Utility; Site Walk Downs; and Good Catch Program details.

MISS UTILITY CALL CENTER

➤ Updates Reported by Jennifer Arroyo (Miss Utility)

As proposed, Maryland's Title 12 and Washington, D.C.'s Title 34 Law changes, affecting current ticketing, went into effect May 17.

- Maryland ticketing now requires users to select a Start Work Date and Time.
 - Title 12 Law Link:
<https://mgaleg.maryland.gov/mgawebsite/Laws/StatuteText?article=gpu§ion=12-101&enactments=false>
- D.C. ticketing now requires a minimum 96-business hour notification prior to planned excavation.
 - Response Due By is now 72-business hours from ticket submission.
 - Start Work Date/Time and anticipated Duration (of excavation) are now required ticket fields.
 - The 15-day validity period begins upon ticket submission.
 - Emergency Response Due By is 72-hours from ticket submission.
 - The 'remark' option will no longer be available. When marks need refreshing, an update ticket will be required with a Response Due By of 48-business hours from ticket submission.
 - Positive Response to Ticket Check is now mandatory for all subscribers.
 - Title 34 Law Link: <https://code.dccouncil.gov/us/dc/council/code/titles/34/chapters/27/>

ITICnxt slides were used to show the ticket field changes for a clearer understanding of where to expect them and how to navigate.

ITIC 2.0 ticket processing, via the Legacy Application, to be retired May 31st and will no longer be available as of June 1, 2023.

➤ ITICnxt Virtual Training

- Upcoming trainings: June 8 | July 6 | August 3
- Please visit <http://missutility.tryitic.com/> for multiple ITICnxt resources.
- All 2023 Virtual ITICnxt Training dates and preregistration links are posted at <https://www.missutility.net/calendar-events/>.

➤ Dashboard Reporting: Jennifer Arroyo provided ticket volume data for the month of April 2023.

- Inbound ticket volume: 78,030 a monthly decrease of 8.190% compared to 2022
- Outbound volume: 401,444 a year-to-date decrease of 4.143% compared to 2022

➤ Damage Reporting: Susan Sullivan provided YTD data through April 2023 of reported damages in MD/DC.

- 370 utility damages (84 mains and 286 services)
- 26.76% due to no call or valid ticket
- 34.86% due to hitting a marked line
- 27.57% due to incorrect locate marks
- 10.81% due to other root causes

MARYLAND AUTHORITY | Jim Barron, Executive Director | Reported by David Wilkins

- There was no Authority meeting in May and there will be no meeting in June.

- The next meeting will be on Wednesday, July 12, 2023. It will be a face-to-face Quarterly Open meeting followed by a Closed Executive Session.
 - The two (2) NPV's that were scheduled for Formal Hearings at that meeting have been postponed till the September 13th meeting at the probable violator's request.
- The three new Authority members have not yet been appointed by the Governor. The Governor's Appointment Office has relayed that they will be appointed this summer.
- The Authority will be attending and have a booth at the MML and MACo Conferences this summer and will be promoting our Homeowner's Awareness Program.
- The 2022 PHMSA Evaluation has been submitted.

COMMITTEE REPORTS

2023 GCDPTC | Matt Ruddo, Chairman (OCC)

- Conference Dates: October 24-27, 2023
- Conference Venue: Ashore Resort and Beach Club
- Keynote Speaker: Mike Mullane, former NASA Astronaut
- Guest Speaker: CGA President, Sarah Magruder Lyle on 50 in 5.
- Early-bird registration when out yesterday.
- Save the Date Contest is up and running. Register for updates by emailing 2023gcdptc@gmail.com for your chance to win a two-night package to the 2023 Conference.

DAMAGE PREVENTION AND SAFETY COMMITTEE

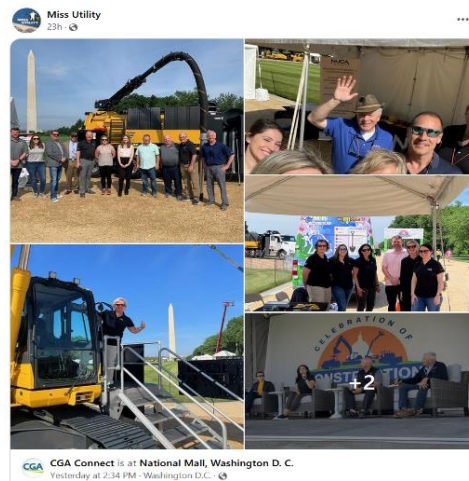
Kevin Woolbright, Chairman | Mark Hamrick Co-Chair

- DPT Upcoming:
 - June 2: Virtual DPT
 - June 5: Cecil County School of Technology
 - June 7: JJB D.C. INC
 - June 8: Ashton Manor (Spanish)
 - June 29: PGCPS
- DPT Completed:
 - April 28: Open DPT @ Call Center
 - April 29: Jimmy Richards & Sons Excavating, Inc.
 - May 2: Pepco
 - May 3: Clark Construction
 - May 9: Pepco
 - May 12: Calvert County DPW
 - May 16: Pepco

All 2023 DPT dates and links are now posted at <https://www.missutility.net/calendar-events/> Onsite and Spanish Damage Prevention Training is available. Please reach out to Susan for more information.

➤ Miss Utility Facebook

Please visit www.facebook.com/missutilityofmd/ for dig safe posts, holiday announcements, call center notices/information and current events. Please like or share posts to show your support for Miss Utility and the dig safe message.



- Carvertise Marketing Metrics | Reported by Susan Sullivan, Miss Utility
 - Seven wrapped cars currently travel throughout Montgomery, Prince George, Charles and Washington and Frederick Counties and Washington, D.C.
 - Quantitative Performance Data for the month of April 2023:
 - Miles traveled by fleet: 10,351 (1,951 above expectation)
 - Impressions per fleet: 1,438,789 (271,189 above expectation)

- MGH Marketing Update | Reported by Kevin Woolbright | DPC Chair
 - Spring Advertising
 - Statewide radio and Spotify campaigns ran through the first week of May reminding listeners across Maryland & D.C., to contact Miss Utility.
 - Nextdoor ads are running through the end of June reminding homeowners across Maryland & D.C., to contact Miss Utility.
 - Facebook ads will launch next month targeting both English- and Spanish-speaking excavators.

 - Touch a Truck
 - Save the date for the 2023 Touch a Truck event, taking place Saturday, August 5 at the Bowie Baysox Stadium
 - If your company is interested in providing a vehicle for the event, please email missutilitytouchatruck@gmail.com

 - Trade Shows
 - MEMA Symposium: May 30-June 2 in Ocean City, MD
 - MML Summer Conference: June 12-15 in Ocean City, MD
 - MACo Summer Conference: Aug. 17-20 in Ocean City, MD

 - 2023 Scholarship Program | Scott Brown, Chair
 - The 2023 Miss Utility of Maryland/D.C. scholarship application is closing this Friday, May 26 at 11:59 pm.
 - The online application can be found at <https://form.jotform.com/MissUtility/Scholarship23>

- 2023 Awards Committee | Kevin Woolbright, Chair | Mark Hamrick, Co-Chair
 - Locator Achievement Awards
 - On May 19th, 52 locators were recognized at the 20th annual Locator Achievement Award’s banquet for maintaining faultless safety and damage prevention practices.
 - Dig Smart Awards application to launch this summer.

CONSTRUCTION ANGELS | Kevin Woolbright, CA Board Representative for MD/DC
 Kevin shared that Construction Angels not only reached the \$50,000 goal set on behalf of the six families recently affected by the fatal incident on Interstate 695 in MD but surpassed it with a total of \$100,000 being distributed between surviving families.

CA is accepting scholarship applications through July 14 for students and construction educational organizations. The link can be found on both the Miss Utility homepage at <https://www.missutility.net> and on the CA Website at <http://www.constructionangels.us/>. Applicants do not have to have suffered a loss to submit. Regional monies not used by local applicants will be shifted to other areas. As of today’s meeting, there have been no applicants. Please spread the word to those who might be interested.

Save the date for this year’s Miss Utility Subscribers and Board of Directors Golf Tournament to benefit Construction Angels scheduled for October 13th. Sponsorships are available. Please contact Kevin at bright.67@verizon.net for more information.

Kevin will be supporting the MTBMA 5K Fun Run on June 3rd and guest speaking at the CRSC on June 16th.

There being no further business brought before the committee, the meeting adjourned at 11:50 AM.

Upcoming 2023 Hybrid MD/DC Damage Prevention & Safety Meetings

- June 27
- July 25
- August 22

MEETING ATTENDEES: This was a hybrid meeting. Onsite attendance is below. Accurate Zoom attendance is not available.

ONSITE ATENDANCE:

Anchor Construction	Wen Liang VP	(703) 927-3807	wliang@anchorconst.com
AT&T	Angela Johnson BOD, Communications Reg	(571) 218-9458	aj1731@att.com
BGE	Ian Jones Supervisor	(410) 470-8217	ian.jones@bge.com

Colonial Pipeline Co.	Scott Moore Right of Way	(443) 821-1797	smoore@colpipe.com
Construction Angels	Kevin Woolbright DPC Chairman CA Director for MD/DC	(301) 806-8745	bright.67@verizon.net
CW & Sons Infrastructure, Inc	Edwin Flores Safety Coordinator	(202) 924-9951	eflores@cwsons.com
CW & Sons Infrastructure, Inc	Edwin Guerrero Project Coordinator	(301) 283-8266	eguerrero@cwsons.com
CW & Sons Infrastructure, Inc	Dusty Harbaugh	(301) 674-5257	dharbaugh@cwsons.com
CW & Sons Infrastructure, Inc	Jesus Cruz Director of Safety	(301) 213-2153	jcruz@cwsons.com
CW & Sons Infrastructure, Inc	Kate Harbaugh Project Coordinator	(240) 906-0995	kharbaugh@cwsons.com
Ecotech Hydro Excavation	Shelly Masone Business Development Director	443-534-6276	Shelly@goecotech.com
Ferguson Trenching	Mary Hill Safety Manager	(443) 510-9959	maryh@fergusontrenching.com
Gaines and Company	Dominic Pope Safety Director	(443) 386-1383	dpope@gainesandco.com
Gray & Son	Lenny Corbin Safety Director	(410) 365-4156	lcorbin@graynson.com
Gray & Son	Shelly Welling Safety Specialist	(410) 771-4311	swelling@graynson.com
NPL	Regina Lumpkin CSR Admin	(301) 322-3042	rlumpkin@gonpl.com
One Call Concepts/ Miss Utility	Susan Sullivan BOD/DPC Secretary	(410) 782-2030	ssullivan@missutility.net
One Call Concepts/ Miss Utility	Jennifer Arroyo General Manager	(410) 782- 2101	jennifer@occinc.com
One Call Concepts/ Miss Utility	Matt Ruddo Director, Client Relations	(410) 782-2025	mruddo@missutility.net
P. FLANIGAN	Gianni Iocco		giocco@pflanigan.com

Utiliquest	George Daffan Operations Manager	(301) 399-7975	george.daffan@utiliquest.com
Verizon	Mark Hamrick DPC Vice Chairman	(410) 610-1371	mark.a.hamrick@verizon.com
Verizon	Jeff Sothoron Locate Compliance	(240) 446-3778	jeffrey.p.sothoron@verizon.com
WGL	Scott Brown BOD Chairman, Gas Reg	(703) 750-4388	ssbrown@washgas.com
WGL	Ryan Reese Supervisor, Damage Prevention	(571) 512-0537	RReese@washgas.com
WGL	Jack Ellison Sr. Specialist Damage Prevention	(703) 750-5128	jellison@washgas.com
WGL	Greg Mason Senior Specialist, Damage Prevention	(703) 750-5196	Gregory.Mason@washgas.com
WGL	Don Jones Damage Prevention	(703) 408-0625	djones@washgas.com
WGL	Claudia Castellano Damage Prevention	(571) 268-5761	claudiacastellanos@washgas.com
WSSC	David Wilkins BOD, Water/Sewer Rep	(301) 648-6953	david.wilkins@wsscwater.com