



MD/DC Damage Prevention Committee

Kevin Woolbright, Chairman
Mark Hamrick, Vice Chairman
Susan Sullivan, Secretary

Minutes of the meeting for June 28, 2022
Hybrid Meeting hosted by Miss Utility in Hanover, MD
Prepared by Susan Sullivan

CALL TO ORDER AND INTRODUCTIONS

Chairman Kevin Woolbright called the regular monthly meeting to order at 9:44 AM via Zoom. There were thirty-six (36) virtual attendees and eleven (11) onsite attendees.

APPROVAL OF MINUTES

A motion to approve the May 24, 2022, minutes was made by Lenny Corbin (Gray & Son) and seconded by Mark Hamrick (Verizon). The motion carried by approval.

The approved meeting minutes will be posted at <https://www.missutility.net/excavators/>.

OLD BUSINESS

No old business to report.

NEW BUSINESS

No new business to report.

OPEN DISCUSSION

Regina Lumpkin (NPL) had ticket processing questions. Q: How to prevent missing owner member notification when they are not listed on the ticket. A: Call the helpdesk and have missing utility added to the ticket. Q: What is the best way to prevent a polygon from splitting into multiple tickets? A: Make smaller polygons during mapping so that they do not get split per the business rules. Q: Why does the Job Site Contact sometimes change when adding a temporary excavator? A: The Job Site Contact is changing to the contact most recently used during ticket processing.

A discussion per Shelly Welling (Gray & Son) ensued when she asked about contract locate companies and traffic control responsibilities. George Daffan (Utiliquet) responded by indicating that when possible, they partner with the contractor to provide traffic control while they conduct the locate. However, if contractor is unable to assist, it is the responsibility of the locate company to acquire traffic control assistance. Utiliquet may also conduct locates when traffic is at a minimum. Shelly indicated that upon request, Gray & Son would partner together with Utiliquet for this type of assistance when necessary.

Scott Brown (WGL) inquired about available data per the new Title XII Law update allowing excavators to choose a planned start date. Jenn Arroyo (Miss Utility, General Manager) indicated that data will be provided as it becomes available.

MISS UTILITY CALL CENTER

➤ Updates

- Self-Select Start Date:
 - Beginning June 1, all tickets being processed, via phone or ITIC, will require users to select an excavation or demolition start date that falls between 3 – 12 business days of ticket submission. The Response Due By date will automatically set to 11:59 PM the business day prior to this selected date. The Expiration Date, regardless of when a ticket has received positive response by all listed owner members/contract locators, will begin on the self-select start day. Ticket validity in Maryland is twelve (12) business days.
 - To select a start work date, click on the calendar icon (under the Job Description header) during step 2 of ITICnxt ticket processing.
- Effective July 1, 2022, short and insufficient ticket headers will no longer be available in any of Miss Utility's service territories. This includes:
 - Western and Eastern Shore, MD
 - District of Columbia
 - Delaware

➤ ITICnxt Virtual Training

- WSMD/DC: July 7
- DE/ESMD: July 11 & 18

➤ Dashboard Reporting: Jennifer Arroyo (Miss Utility) provided ticket volume data for the month of May 2022.

- Inbound ticket volume: 86,937 a monthly increase of 0.402% compared to 2021
- Outbound volume: 463,092 a year-to-date decrease of 24.681% compared to 2021

➤ Damage Reporting: Susan Sullivan provided YTD data through May 2022 of reported damages in MD/DC.

- 375 utility damages (79 mains and 296 services)
- 32.53% due to no call or valid ticket
- 32.8% due to hitting a marked line
- 28.00% due to incorrect locate marks
- 6.67% due to other root causes

MARYLAND AUTHORITY Jim Barron, Executive Director

- There was a Closed Executive Authority Zoom Meeting on June 1, 2022.
 - During that meeting, the Authority reviewed eleven (11) NPVs.
 - There are thirty-nine (39) new NPVs to investigation and review.
- The Authority:
 - Completed and submitted the request for the 2022-23 State Damage Prevention Grant from PHMSA,

- Attended and had a booth at the MML Conference, June 13-15, 2022, and will be attending the MACo Conference August 17-20, 2022,
- Is working on a Website Portal that will be used to house meeting documents for the Authority Members and Documents & Evidence for future Hearings,
- Contributed \$20,000 to the 2022 Subscriber Media/Radio Campaign,
- The following Authority Seats expire on September 30, 2022:
 - AUC of MD Seat – David Gaines – Eligible for a 2nd Term
 - Subscriber Seat – Michael Jewell – Terms Out,
 - One Call Seat – Kelly Ruddo – Terms Out, and
 - MML Seat – Dereck Shreves – Terms Out,
- Hopes to resume Formal Hearings, face to face, sometime this fall, and
- Is completing the PHMSA Annual Adequacy Report due 6/30/22.

The next meeting will be a Zoom Open Meeting and Closed Executive Session on July 13, 2022.

A few questions to Jim came about during a brief NPV discussion:

- Q: If an NPV complainant submits an incorrect violation, can it be corrected after submission?
- A: It may be possible if the correct violation falls under the same statute. Most often, the NPV submission is rejected or withdrawn and resubmitted.
- Q: Can the Authority reject an NPV?
- A: Yes. Most often due to insufficient documentation from the complainant.

MD TITLE 12 Jim Barron, Executive Director MD Authority

- There are no active re-writes currently in progress or being considered.
- If anyone has any specific sections of Title XII, they wish to have Jim present at a future meeting, please let Jim or Susan Sullivan know.

COMMITTEE REPORTS

2022 GCDPTC UPDATE Matt Ruddo, Chairman (OCC)

- GCDPTC Save the Date Contest: Register for updates by emailing 2022gcdptc@gmail.com for your chance to win a two-night package to the 2022 GCDPTC!
- Conference dates: October 25th -28th at Ocean City's Fontainebleau Resort
- Early Bird registration runs through August 28th.
- Sponsor and Exhibitor opportunities are still available. Early Bird exhibit pricing runs through June 30th.
- Working to finalize content sessions at today's meeting.
- Matt and Kelly C. to conduct site visit at the Fontainebleau to meet new management team and ensure scheduling and planning is running as expected.
- For more information, please visit www.missutilityconference.com.

The next planning committee meeting is scheduled for July 26, 2022.

DAMAGE PREVENTION AND SAFETY

- Training - Coordinator, Susan Sullivan (Miss Utility)
 - DPT Completed:
 - June 2 – Cecil County School of Technology
 - June 2 – AEM / CGA / OSHA / BF JOY
 - June 6 – OTIS Eastern Services
 - DPT Upcoming:
 - July 5 – Green Future Construction (in Spanish)
 - July 8 - In person DPT at the Call Center
 - July 15 - VDPT

Onsite and Spanish Damage Prevention Training is now available. Please reach out to Susan for more information.

- Miss Utility Facebook

Please visit www.facebook.com/missutilityofmd/ for dig safe posts, holiday announcements, call center notices/information and current events. Please like or share posts to show your support for Miss Utility and the dig safe message.



- Carvertise Marketing Metrics reported by Susan Sullivan, Miss Utility
 - Nine wrapped cars currently travel throughout Montgomery, Prince George, Charles, Allegany, Garrett and Baltimore Counties Baltimore City and Washington D.C.
 - Quantitative Performance Data for the month of May:
 - Miles traveled by fleet: 11,302 (3,202 above expectation)
 - Impressions per fleet: 1,650,092 (467,492 above expectation)

MGH REPORTS Reported by Gaby Lothamer

- Marketing Update
 - Spring Advertising
 - This month, MGH launched Facebook ads that will run through August and target both English and Spanish-speaking excavators.



➤ Touch A Truck

- The 2022 Touch a Truck event is taking place Saturday, August 27 at the Bowie Baysox Stadium.
- If interested in providing a vehicle for the event, please email missutilitytouchatruck@gmail.com.



➤ Trade Show Updates

- Miss Utility recently participated in both the MML Summer Conference (June 12-15) and the Maryland State Firemen’s Association Convention and Conference (June 18-21). Miss Utility will also have a booth at the upcoming MACo Summer Conference (Aug. 17-20). A big thank you goes out to all booth volunteers.

➤ Minor League Baseball

- Through sponsorships with local minor league baseball teams, Miss Utility will have booths at the following games:
 - Aberdeen IronBirds - Friday, Aug. 19 & Sunday, Aug. 21
 - Bowie Baysox - Saturday, Aug. 27
- Thank you to the volunteers from BGE and Verizon for supporting Miss Utility’s booth at the Frederick Keys games on June 17 & June 18.

➤ 2022 Scholarship Program

- More than 160 high school seniors across Maryland and Washington, D.C., applied for the 2022 Miss Utility/District One Call Scholarship!
- The scholarship committee will meet next week to determine the 8 winners of \$1,008.11 scholarships.

➤ 2022 Awards Committee Mark Hamrick, Chairman

- Dig Smart Awards
 - The 2021-2022 Dig Smart Awards application will launch this summer.
 - The committee is meeting today to kick off the Dig Smart Awards planning season.

CONSTRUCTION ANGELS

Kevin Woolbright, CA Board Representative for MD/DC

- Scott Brown (MD/DC SUB/BOD Chair) approved initial sponsorship package for a 2022 Construction Angels golf tournament. Kevin will take the lead in putting together a committee and begin coordinating and scheduling next steps.
- Kevin is currently seeking anyone interested in golf sponsorships, golfing and/or being a committee member.
- Looking at a golf date in October.

- Secondly, CA was contacted by a local general contractor who recently suffered a loss when one of their employees from Prince Georges County died. Kevin reported that the family was awarded \$6,000 from the CA Fund.

Upcoming 2022 Hybrid MD/DC Damage Prevention & Safety Meetings

- July 26
- August 23
- September 27

MEETING ATTENDEES: This was a hybrid meeting. Onsite attendance is below. Accurate Zoom attendance is not available.

ONSITE ATTENDANCE

Comer Construction	Tim Kaptein Director of Safety	(443) 807-2391	tkaptein@comerconstruction.com
Construction Angels	Kevin Woolbright DPC Chairman CA Board Rep for MD/DC	(301) 806-8745	bright.67@verizon.net
Gray & Son	Lenny Corbin	(410) 771-4311	lcorbin@graynson.com
Gray & Son	Shelley Welling Safety Specialist	(410) 771-4311	swelling@graynson.com
MD Authority	Jim Barron Executive Director	(410) 782-2102	jim.barron@mddpa.org
NPL	Edie Venit	(571) 220-2261	evenit@gonpl.com
NPL	Regina Lumpkin	(301) 322-3042	rlumpkin@gonpl.com
One Call Concepts/ Miss Utility	Jennifer Arroyo General Manager	(410) 782- 2101	jennifer@occinc.com
One Call Concepts/ Miss Utility	Matt Ruddo Director, Client Relations	(410) 782-2025	mruddo@missutility.net
One Call Concepts/ Miss Utility	Susan Sullivan DPC Secretary	(410) 782-2030	ssullivan@missutility.net
Verizon	Mark Hamrick DPC Vice Chairman Damage Investigator	(410) 610-1371	mark.a.hamrick@verizon.com