



MD/DC Damage Prevention Committee

Kevin Woolbright, Chairman
Mark Hamrick, Vice Chairman
Dora Parks, Secretary

Minutes of the meeting for June 22, 2021
Hybrid Meeting hosted by Miss Utility in Hanover, MD
Prepared by Susan Sullivan

CALL TO ORDER AND INTRODUCTIONS

Chairman Kevin Woolbright called the regular monthly meeting to order at 9:30 a.m. via Zoom. There were 51 virtual attendees and 12 onsite attendees.

APPROVAL OF MINUTES

A motion to approve the May 25, 2021 minutes was made by David Wilkins (WSSC) and seconded by Diane Spriggs (WSSC). The motion carried by approval.

The approved meeting minutes will be posted at <https://www.missutility.net/excavators/>.

OLD BUSINESS

MD Authority Locator Seat: This seat is currently being filled by Authority Chairman, Erik Phillips (Utiliquet) whose second, two (2) year term is up in September. Dora Parks (Miss Utility) sent out notice for nominations on May 5th with a follow up reminder May 28th. The Board was notified June 9th of the nominations. The following nominees, support for notice and accompanying resumes were shared in order of company name.

- Anne Arundel County- Todd Kelly, County Locator
- OCCLS- Jimmy Jennings, Director, Business Development and Quality
- Utiliquet- George Daffan, Operations Management

MD/DC Board members will make a selection at the next MD/DC Subscriber's Committee and Board Member meeting and the selected nominee will be notified, by letter, this October.

NEW BUSINESS

Debora Harvey (Executive Director, NUCA of DC) introduced herself and briefly shared the role of NUCA (National Utility Contractors Association) of DC. This association represents utility contractors, excavators and others in the excavation industry and provides advocacy through the promotion of sensible laws, safety, education, and the building of industry relationships. She continued by thanking Dora Parks for her years of involvement in and her passion and investment to safety and training related business throughout her thirty-year career serving in the excavation industry. In addition, Debora congratulated Dora on her NUCA Member of the Year Award.

OPEN DISCUSSION

Paul Kwiatkowski (MD Authority-Vice Chairman) voiced that ITICnxt mapping tools are a great improvement over the singular mapping tool the previous platform offered.

Diane Spriggs (WSSC) voiced her appreciation for the great customer service she has experienced during her transition to ITICnxt ticket processing. She added that the Interactive Video, available at <http://missutility.tryitic.com/> is an excellent ITICnxt resource.

Malik English (Pepco) asked about searching for a ticket by polygon which is available through Search and Status.

Becky Mellinger (Childs Landscape) thanked Dora Parks for her years of service, assistance and help and congratulated Dora on her upcoming retirement.

MISS UTILITY CALL CENTER

- ITICnxt Presentation: Radius Tool
 - ITICnxt is Miss Utility's new ticketing platform system.
 - The Radius Tool can be used to define a circular excavation area and can include post or pole work, tree planting and sign installation.
 - When using the Radius Tool, a pop-up box appears prompting the user to provide a radius and other marking instructions.
 - Marking instructions and dig site address are automatically ported into the appropriate ticket fields during step 2 of ticket processing.
 - Multiple locate requests, using multiple tools, can be created during one mapping session.
 - Next month's topic: The Street Tool

- Dashboard Reporting: Jennifer Arroyo (Miss Utility) provided ticket volume data for the month of May 2021.
 - Inbound ticket volume: 86,589 a monthly increase of 13.56% compared to 2020
 - Outbound volume: 582,812 a year-to-date increase of 33.774% compared to 2020

- Damage Reporting: Susan Sullivan provided YTD data through May 2021 of reported damages in MD/DC.
 - 345 utility damages (86 mains and 259 services)
 - 29.28% due to no call or valid ticket
 - 30.43% due to hitting a marked line
 - 32.17% due to incorrect locate marks
 - 8.12% due to other root causes

MARYLAND AUTHORITY Jim Barron, Executive Director

There was a Closed Executive Authority ZOOM Meeting only on June 2, 2021.

- The Authority reviewed five (5) NPVs; four (4) for marking violations and one (1) for Abuse of an Emergency Ticket.
- The Authority has received notice from PHMSA that our 2020 Adequacy Review is due August 13, 2021.
- The Authority will be participating at the Maryland Municipal League Conference in Ocean City, June 28 & 29, 2021.

The next meeting of the Authority will be a Zoom Open Meeting and Closed Executive Session on Wednesday, July 7, 2021, at 9:00 AM.

MD TITLE 12, CHAPTER 18/SB877 Presented by Jim Barron, Executive Director MD Authority Presentation: Section 12-126: Marking Requirements- Review of a Code 5- “Not Complete/In Progress.” Jim presented a review of Code 5 information per the new law requirements. The following information was shared via a slide and discussion followed.

**§12-126. Marking Requirements
Review of a Code 5 – “Not complete/In Progress”**

§12-126 (d) (1) If an owner-member **OR ITS CONTRACT LOCATOR** is unable to mark the location of the owner-member’s underground facility within the time period prescribed in subsection (c) of this section because of the **scope** of the proposed excavation or demolition, the owner-member shall:

- (i) Promptly notify the underground facilities information exchange system and the person that intends to perform the excavation or demolition, and
- (ii) Work with the person that intends to perform and excavation or demolition to develop a [mutually agreeable schedule] **DOCUMENTED AGREEMENT** for marking the underground facility.

(2) If the owner-member **OR ITS CONTRACT LOCATOR** and the person that intends to perform the excavation or demolition cannot reach a mutually [agreeable schedule] **DOCUMENTED AGREEMENT** for marking under paragraph (1) of this subsection, the owner-member **OR IT CONTRACT LOCATOR** shall mark that portion of the site where excavation or demolition will first occur, and the owner-member **OR ITS CONTRACT LOCATOR** shall mark the remainder of the site within a reasonable time.

Not to be confused with a 24-hour or 48-hour delay!

(3) If, due to circumstances beyond **THE CONTROL OF OWNER-MEMBER OR ITS CONTRACT LOCATOR** and for reasons other than those specified in paragraph (1) of this subsection, an owner-member **OR ITS CONTRACT LOCATOR** is unable to mark the location of the owner-member’s underground facility within the time period prescribed in subsection (c) of this section, the owner-member **OR ITS CONTRACT LOCATOR** shall report to the underground facilities information exchange system that an extension is required.

Next month’s topic: Emergency Ticketing

2021 GREATER CHESAPEAKE DAMAGE PREVENTION TRAINING CONFERENCE

Matt Ruddo, Chairman (OCC)

- Dates: October 26-29
- Location: Clarion Resort Fontainebleau Hotel in Ocean City, MD
- Keynote Speaker: Dr. Bertice Berry
- New this year: OCC is sponsoring the New York 811 VR-X-Sim: a mobile, virtual reality training program that is designed to be the future of damage prevention.
- Sponsorship and exhibitor opportunities are available.
- Returning attendee registration runs through July 5.
- For more information, please visit www.missutilityconference.com

The next planning committee meeting is scheduled for July 27, 2021.

DAMAGE PREVENTION AND SAFETY

- Training - Coordinator, Susan Sullivan ssullivan@misstutility.net
 - Virtual DPT Completed:
 - June 17 – Anchor Safety Stand Down
 - June 18 - Virtual ODPT
 - Virtual DPT Upcoming:
 - Utility Lines Construction Services
 - August 13 – Virtual ODPT
- National Conference
 - CGA Conference & Expo
 - October 12-15 at the Renaissance, Orlando at Sea World
 - OCC and the MD/DC BOD will be represented.
 - Attendance is open to all.
 - For more information, please visit <https://cgaconference.com/>
- Miss Utility Facebook
 - To promote safe digging and regional partnership, Miss Utility was pleased to post DC Mayor Muriel Bowser's Proclamation for Washington, DC's Official Trench Safety Stand Down Week! Miss Utility thanks Debora Harvey of NUCA of DC for providing this valuable announcement.
 - Please visit www.facebook.com/missutilityofmd/ for upcoming shows, holiday announcements, and call center notices/information.
- Carvertise Marketing Metrics reported by Dora Parks, Miss Utility
 - Nine wrapped cars currently travel throughout 8 Maryland counties, Baltimore City and Washington D.C.
 - Quantitative Performance Data for the month of May:
 - Miles traveled by fleet: 10,800 (286 above expectation)
 - Impressions per fleet: 1,501,200 (39,179 above expectation)

2021 AWARDS COMMITTEE Mark Hamrick, Chairman

- The first Dig Smart Awards Meeting was held May 27.
- A survey was sent out in early April to elicit feedback on the DSA program. Results were discussed and recommendations made.
- The current DSA timeline was agreed to and confirmed. The entry form was reviewed, and minor changes made.
- New this year: A drawing of interested non-winning entries for a sponsorship to this year's GCDPTC. One company will be selected to send one or two people to the 2021 conference.
- Entry form available mid-July.

The next committee meeting is scheduled for Sept. 14 and will be held virtually.

SCHOLARSHIP PROGRAM Scott Brown, Chairman

- Over 220 applications were received during this year's application period.
- The seven (7) winners of a single year scholarship of \$1,008.11 will be selected during the July committee meeting with winners being notified shortly after.
- In lieu of this year's cancelled banquet celebration (due to Covid) each winner, in addition to the scholarship, will receive a Miss Utility 'swag' bag that will include a \$50 Amazon card.
- Winners will be announced during next month's DPC meeting.

MGH MARKETING & OUTREACH TEAM UPDATE

Reported by Kelly Cahill & Gaby Tancona

➤ Trade Show Updates

- Miss Utility will have a booth at the MML Summer Conference, June 27-29 and the MACo Summer Conference, Aug. 18-21.
- Both conferences will take place in person, in Ocean City, MD.

➤ Digital Marketing Campaign

- Kelly Cahill reported that ads on Facebook, Instagram, YouTube, NextDoor and Google Search achieved more than 1 million impressions in April alone and drove a 46% increase in traffic to the Miss Utility website (year-over-year).

CONSTRUCTION ANGELS

Kevin Woolbright, CA Board Representative for MD/DC

- The Miss Utility of Delmarva 811 5K CA fundraiser is taking place August 15, 2021 in Lewes, DE. All are welcome to participate.
- OCC is an event sponsor with Miss Utility hosting a booth. The OCC 811 Trike and Bike will be on hand as well.
- More information is available at <https://raceroster.com/events/2021/47149/3rd-annual-miss-utility-of-delmarva-811-5k-1-mile-fun-walk-and-kiddie-k>.
- Please visit <http://www.constructionangels.us/> for more information about CA.

There being no further business brought before the committee, the meeting adjourned at 11:33 a.m.

Upcoming 2021 MD/DC Damage Prevention & Safety Meetings via Zoom

- July 27
- August 24
- September 28

MEETING ATTENDEES: This was a hybrid meeting. Onsite attendance is below. Accurate Zoom attendance is not available.

On-Site Attendees

Construction Angels	Kevin Woolbright DPC Chairman CA Board Representative for MD/DC	(301) 806-8745	bright.67@verizon.net
MGH	Emily Nault Public Relations	(410) 902-5054	enault@mghus.com
MGH	Gabriella Gaby Tancona Public Relations	(410) 902-5025	gtancona@mghus.com
MGH	Kelly Cahill Public Relations	(410) 902-5000	kcahill@mghus.com
MGH	Samantha Yeager Public Relations		syeager@mghus.com
NUCA of DC	Debora Harvey Executive Director	(202) 607-7658	nucaofdc@gmail.com
One Call Concepts/ Miss Utility	Jennifer Arroyo General Manager		jennifer@occinc.com
One Call Concepts/ Miss Utility	Matt Ruddo Director, Client Relations	(410) 782-2025	matt@missutility.net

One Call Concepts/ Miss Utility	Susan Sullivan ITIC Coordinator	(410) 782-2030	ssullivan@missutility.net
One Call Concepts/ Miss Utility	Dora Parks BOD Secretary Manager, Client Relations	(410) 782-2026	dparks@missutility.net
Verizon	Steve Lewin Damage Investigator	(410) 777-0785	steven.m.lewin@verizon.com
WSSC	David Wilkins BOD, Water/Sewer Rep Customer Advocate	(301) 648-6953	david.wilkins@wsscwater.com